



Read First

Your appliance is pre-configured for plug and play operation.

Just plug it in and connect the network cable in the back, the appliance will automatically detect your network. Any changes to the Operating system, security settings or other pre-configured settings including installing any third party software may void your warranty

Please read the copy of your License and warranty included with your appliance.

Please contact InfoLibrarian to arrange for installation and configuration assistance when you are ready and if you need additional configuration assistance beyond the default settings. We will be happy to support you if you need to change passwords or network settings etc.

Notice: Any attempt to open the appliance or break the seal will completely void your warranty and support and be interpreted as an attempt to reverse engineer our product! Such action is in violation of intellectual property treaties in the USA and other countries and damages will be pursued under the maximum extent of the law. InfoLibrarian products are licensed not sold.

Note: Before you boot the appliance, ensure that a monitor and keyboard or KVM are connected.

Basic Settings

Installing and Configuring the Appliance

The InfoLibrarian™ Appliance is pre-configured and ready to go out of the box, however you may need to assign an IP address for your network and configure basic security. Here are the basic settings for your appliance.

Default Logins for the Appliance.

Username = InfolibUser

Pwd = infolib (COM+, APP Pools and Web Site security is preset for this login)

You may change the password as your security policy requires.

Please refer to your Windows Server 2003 Documentation for instructions on configuring Users and passwords.

Warning: Do not change the machine name of the appliance!

In addition, contact InfoLibrarian support if you require password changes.

The operating system is OEM Windows Server 2003 and supported by Microsoft.

By default the Appliance is configured to use DHCP.

And the portal can be accessed at the following location <http://infolib01/search> - Anonymous (End user Search Portal)

<http://infolib01/search/Administration> - User InfoLibUser (Administration Site).

1. Setting up Your Network (Setting a Static IP)

Please refer to your Windows Server 2003 Documentation for instructions on configuring your server with a static IP address.

2. Setting for the Administration Passwords

By default the Administration password is preset, please refer to your Windows Server 2003 documentation to reset the Administration Password. You may also reset the Local Administrator password from the Appliance Management Portal. Password is infolib

3. Settings of the Site Security for the Portal (Challenge Response)

By default the Portal is configured to allow anonymous access, to restrict access within your environment please refer to the Windows Server 2003 documentation in order to configure web server security. You must have some sort of challenge response configured or the forms will not post their data.

The Administration site is configured for Windows Authentication Challenge/Response.

Folders

You can use one of the preset shares on the appliance for this purpose to dedicate processing and improve performance and manageability of file based scans. In this way, you can use the appliance as a staging server for both file based scans and Document Indexing. This will reduce the latency of scanning over your network and make managing scan locations simpler, since they are local to the appliance.

Shares have been created by default:

"\\YourApplianceName\PublishedDocuments" For Document indexing

"\\YourApplianceName\db" for Database Crawling

"\\YourApplianceName\web" for Web Crawling – Shared for cached views.

Please refer to the Windows Server 2003 documentation for more information on creating and managing shares and security.

Backups

The only requirement for backups is a file system backup of the shares and index folders on the c drive. In case of system failure these backups can be used to restore crawler configuration settings and indexes.

Powered by Logos

If you will be developing custom solutions based on our search templates, we ask that you use approved Powered by InfoLibrarian logo seen below and can be obtained directly from our website:

www.infolibcorp.com/LogosTrademarks.html

Powered by  InfoLibrarian™

Additional Documentation, Help and Support

Additional Documentation, Help and Support

Additional help can be found By referring to the InfoLibrarian™ Books Online or the InfoLibrarian™ Framework API Reference for more information. Also refer to the inline tips and documentation found directly within the portal and management portal for details on specific functionalities.

Additional support can be obtained by logging into:

www.infolibcorp.com/support.html

When you become a priority support customer, you will be able to log into your own personal support area where you will have access to the latest updates for all your products, take advantage of our online trouble ticket and incident management system, track orders, download all kinds of templates, and even manage and generate your own licenses and product keys based on the products you purchased.

Email: support@infolibcorp.com General Support inquiries

If you have a Priority Support Contract you may also call

1-585-218-9740

Toll Free 1-877-415-1957

And ask to speak with a support representative.

Additional training, add-ons or other questions about our products and services

InfoLibrarian also provides comprehensive focused web based training to help you make the most out of your appliance. We also provide professional metadata consulting to help you achieve your long term metadata management goals.

Additional information can be obtained by logging into:

www.infolibcorp.com/support.html

Email: Sales@infolibcorp.com

Or call us and we'll be happy to answer your questions.

1-585-218-9740

Toll Free 1-877-415-1957

And ask to speak with a sales representative

Note: Our normal office hours are Monday to Friday 9am to 5pm Eastern Standard Time.

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